

## Fisheries FAQ's

### ✓ Registration Process:

#### 1. How to Register

The bidder has to open the URL : <http://harfish.sets.co.in> click on the "Registration" Button available on top right corner, You have to mandatory fill up given information & upload the required document for completing the registration process for participation in the eAuction.

#### 2. System requirement for bidding

- i. For accessing the URL: <http://harfish.sets.co.in>, always use the latest Google Chrome browser for best performance.
- ii. Internet connection with good speed.

#### 3. Forgot Password?

- i. Click on forgot password link on the login page.
- ii. Enter username, registered email & mobile number.
- iii. Enter OTP received.
- iv. Enter new password.

In case you forgot the username, kindly recover the username from "forgot username" link.

### ✓ Payment Process:

#### 4. Payment Terms/process:

- i. The intending bidder(s) have to pay a registration fee of Rs. 400/- + GST.
- ii. After the registration fee is paid, bidder shall receive a confirmation email and some details of the registration.
- iii. An Auction participation fees of Rs. 300/- + GST has to be paid for participation in the eAuction by the intending bidder.

#### 5. Receipt of Payment:

- i. After successful transaction, bidder can download the system generated receipt of payment with the necessary details from the vendor dashboard.

### ✓ Help

6. In case of any further help, please send an email to [setshkcl@gmail.com](mailto:setshkcl@gmail.com)

7. Registered bidders shall receive email about Auction schedules via email and SMSes.

8. Bidder has to login to his account on the mentioned date and time as in the Auction schedule and participate in the bidding process.